



PASADENA
HUMANE

2024

ANNUAL IMPACT REPORT





DEAR FRIENDS,

I'm incredibly proud to be part of Pasadena Humane — a place where every day, compassion turns into action. In 2024, thanks to your generosity, we were able to make a meaningful difference in the lives of tens of thousands of animals and the people who love them.

The year brought new challenges, but also new opportunities to innovate, grow, and deepen our commitment to helping pets and those who care for them. Like shelters across the country, we continue to see an influx of harder-to-adopt large-breed dogs who need extra help finding the right homes. In response, we've expanded our enrichment efforts — like field trips, sleepovers and playgroups — to keep these dogs happy and healthy while they wait to be adopted.

We also remained strong in our commitment to keeping pets with their families. Our Pet Support programs grew significantly in 2024, with our Pet Food Pantry alone providing free meals and essential supplies to more than 4,100 pets — a 66% increase over the previous year. These resources are helping pet owners weather tough times without having to surrender their beloved companions to our shelter.

Our mission extends beyond companion animals. We expanded our Wildlife Exclusion Program — a humane approach to resolving conflicts between people and urban wildlife. Through property inspections and education, we're helping our community coexist peacefully with the wildlife that share our neighborhoods, without resorting to lethal or inhumane methods.

Every step forward this year was made possible by you — our adopters, supporters, donors, and advocates. Your compassion fuels our work and helps ensure that every animal gets the second chance they deserve.

With gratitude,

A handwritten signature in black ink, appearing to read "Chris Ramon".

Chris Ramon
Interim President & CEO
Pasadena Humane

A MIRACLE FOR MILO

When Milo arrived at Pasadena Humane, his pain was undeniable — he couldn't walk, and an x-ray revealed a severely fractured femur. **Thanks to your generosity, Milo received the emergency surgery he so desperately needed.**

Skilled surgeons carefully stabilized his leg, ensuring his growth plates remained unharmed. It was a delicate procedure, and your support made it possible. Milo's recovery was nothing short of remarkable. Just days after surgery, he was walking, then running and playing — his joyful spirit restored.

Today, Milo is thriving in a loving forever home, where he'll only know comfort and care. Because of you, this sweet pup got a second chance at life. Thank you for making miracles like Milo's possible.



TOTAL
ANIMALS
HELPED:

56,518

leading the way

At Pasadena Humane, we're building a brighter future for animals with compassion at the core of everything we do. As our area's only Animal Resource Center, we provide shelter, medical care, and lifesaving programs to pets in need — while supporting the people who love them. We lead the way with innovative services, expert care, and a commitment to strengthening the human-animal bond in our community.

ABANDONED BUNNIES BROUGHT TO SAFETY

On a warm spring day, seven baby bunnies were found abandoned in the front parking lot outside of Pasadena Humane. The poor rabbits, just three months old, were in a single small cage with no food or water.

The rabbits were immediately brought inside and given health exams by our veterinary team. Thankfully, they were all in good health. Meanwhile, our foster team was hard at work lining up loving foster homes for the baby bunnies.

After many weeks in foster care, all seven bunnies were finally big enough to be spayed and neutered — and soon after, they all got adopted! **Because of you, we are able to jump into action and provide critical food, shelter, and medical care for abandoned animals at a moment's notice.**



A GIFT OF HEALING

When Plum arrived at Pasadena Humane, she was in urgent need of medical attention. This tiny kitten was in terrible pain — her left eye was missing, and she needed emergency surgery to close the wound and prevent infection.

Because of a lifesaving grant from the Orphan Kitten Club and your compassionate support, our expert medical team quickly stepped in. Plum was rushed to our ICU, where she received lifesaving care, pain relief, and the surgery she so desperately needed.

With your generosity, Plum recovered in a safe, warm environment with nourishing food and gentle care every step of the way. She was soon adopted by a loving family. Today, she's thriving — playful, resilient, and full of life. Thank you for helping her begin a bright new chapter.



compassion and care for all animals

For more than 120 years, Pasadena Humane has provided dedicated care for the community's most vulnerable animals. In 2024, over 5,000 stray, owned, and abandoned pets came through our doors. Our compassionate team ensured every dog, cat, and critter received expert veterinary care, comfort, and a second chance. We proudly remain a trusted safe haven for animals and a place where healing and hope begin.

COMPANION
ANIMALS
SHELTERED:

5,671



HELP FOR HAMSTERS

Thanks to your support, 32 hamsters got a second chance at life. Originally part of a small group, the hamsters quickly multiplied into dozens — more than their overwhelmed caretaker could handle. That's when they turned to Pasadena Humane for help.

Because of your generosity, Pasadena Humane was able to step in and provide safe shelter, nutritious food, and a calm environment for these little animals to thrive. Among them were nursing mothers with tiny newborns who needed immediate attention and care.

Our team ensured every hamster — young and old — received the care they needed to grow strong and healthy. One by one, each hamster found a loving home. Your kindness made it possible for 32 tiny lives to begin again. Thank you for being their hero.

A DOG'S BEST DAY EVER

Three-year-old Drake was originally surrendered to Pasadena Humane due to housing issues. Although this beautiful husky was beloved by our staff and volunteers, he was often passed over by potential adopters for smaller, less active dogs.

Thanks to your kindness, Drake enjoyed many activities outside of his kennel to keep him happy and healthy during his shelter stay. Our dedicated volunteers took him for daily walks in the park, and he often accompanied our staff members on scenic hikes with their own dogs.

Finally, after 258 days, Drake found a loving family to call his own! Drake, now named Rocky, is living his best life with a family who adores his confident and goofy personality. He was even featured on our 2025 Rose Parade float, "Welcome Home". **Your generosity gives animals like Drake the long-term care, shelter, and enrichment they need until they finally go home.**



COMPANION
ANIMALS
PLACED:

4,133

changing lives

Adoption is at the heart of our mission. In 2024, we expanded walk-in hours, welcoming more adopters through our shelter doors. Adoptable cats benefited from our newly renovated communal rooms in the Neely Cat Center, designed with inspiration from local architecture. While we celebrated thousands of happy matches, large breed dogs continued to face longer stays, reflecting a national trend and reinforcing our commitment to finding homes for every animal.

NEARLY 200 CATS FIND HOMES IN ONE WEEKEND

In August 2024, Pasadena Humane was thrilled to return as CatCon's official adoption partner. CatCon is the ultimate pop-culture convention for cat lovers, held at the Pasadena Convention Center. Our team proudly ran the Hill's Pet Nutrition Adoption Village — one of the weekend's most popular attractions — featuring 200 adorable cats and kittens looking for their purr-fect match.

In the weeks leading up to CatCon, our foster and health teams worked closely to prepare each kitten with wellness checks, vaccines, and spay/neuter surgeries. During the event, staff and volunteers came together with incredible energy and enthusiasm, welcoming thousands of attendees and helping them meet their ideal feline companions.

By Sunday evening, 195 cats and kittens had been adopted — setting a CatCon adoption record! CatCon history was made, and your support helped make it happen.



ROCKET'S WILD RIDE

A local resident had been driving around Pasadena all morning when they noticed a noise coming from under the hood of their car. Concerned that there might be an animal inside, they came to Pasadena Humane, where we discovered a frightened orange tabby stuck inside their car engine.

Our Animal Control Officer carefully extracted the poor cat from the engine and immediately brought him into our ICU. The tips of his ears were singed, he had burns on his paws, and there was black grease smeared throughout his coat — but he was lucky to be alive.

Thankfully, the little cat — who we discovered was named Rocket — was microchipped. After receiving emergency veterinary care in our ICU, Rocket was joyfully reunited with his family. You are vital in our efforts to provide lifesaving services and veterinary care to injured animals like Rocket.



homeward bound

One of the greatest joys at Pasadena Humane is when a lost pet is reunited with their loving family. Our Animal Resource Center staff proactively monitor lost-and-found sites, social media, and neighborhood apps to help bring pets home faster. In the field, our Animal Control Officers use microchip scanners to identify stray animals and return them directly — often skipping the shelter altogether. Every reunion we facilitate is a happy moment for pets and their people.

COMPANION
ANIMALS
REUNITED:

1,088



RUNAWAY DOG REUNITED

In February 2024, an 11-year-old poodle was brought to the shelter after being found on the streets of Pasadena. He was freshly groomed, but had no collar or microchip, leaving our Animal Resource Center team with no way to identify him.

One sharp-eyed staff member recalled a social media post about a poodle lost at LAX's Tom Bradley terminal just a week prior. Though the shelter is 30 miles from the airport, the resemblance was uncanny, so we messaged the people who posted, sharing the dog's intake photo.

The next morning, the hopeful owners came to the shelter and instantly recognized their dog, Frankie. Happy tears flowed as they were joyfully reunited. We may never know how Frankie made it from LAX to Pasadena, but **thanks to the dedication of our team and the support of animal lovers like you, another beloved pet made it back home where he belongs.**

MIGHTY MICKEY'S JOURNEY

Mickey was found all by himself near a busy intersection in Pasadena. Just seven days old, the tiny kitten was helpless and vulnerable. **He was brought to Pasadena Humane, where your compassion means pets like Mickey will always have somewhere to go for food, shelter, and dedicated care.**

Our foster team quickly located a volunteer who could give Mickey the round-the-clock care he needed. Thanks to kind people like you, we provided his foster mom, Jessica, with kitten formula, wipes, heating pads, and everything else she would need to help little Mickey thrive.

Over six weeks, Jessica bottle-fed Mickey, helped wean him onto solid food, and gave him the love and care he needed to grow into a confident, playful kitten. Finally, Mickey was ready to be adopted, and his new family fell in love with him at first sight!



COMPANION
ANIMALS
FOSTERED:
1,996

fostering hope

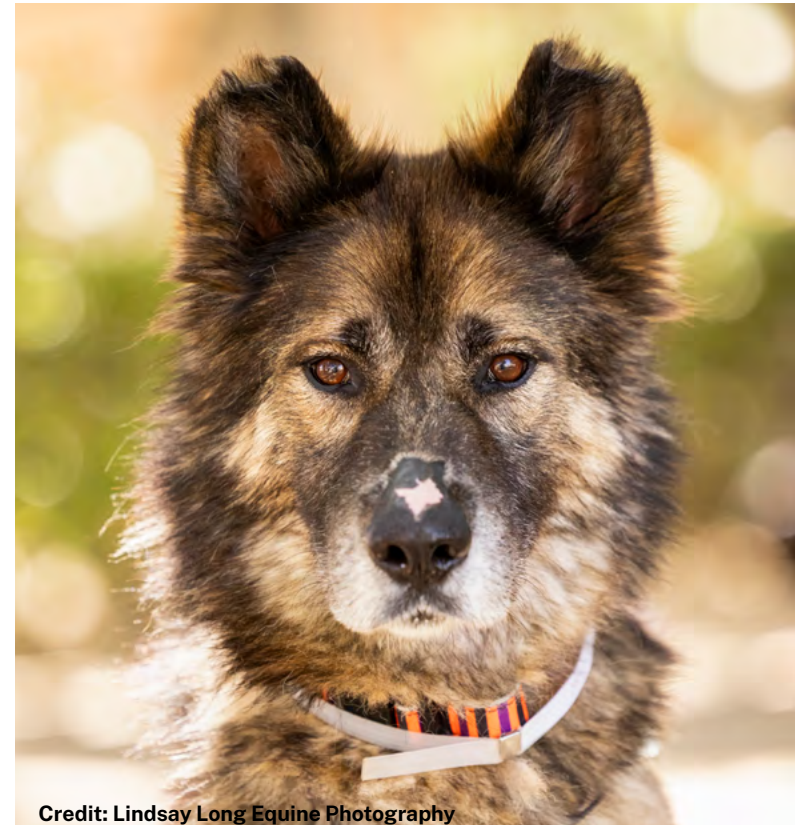
Foster families are essential to our lifesaving work. In 2024, they opened their homes to nearly 2,000 animals, from newborn kittens to senior dogs and everything in between. We also launched Fungus Fighters, a specialized foster program for kittens with ringworm — a highly contagious but treatable skin condition. This initiative gives these vulnerable kittens a safe, loving space to heal, expanding our capacity to ensure that every animal gets the care they need.

MR. WILSON'S ROAD TO RECOVERY

Large-breed dogs are often the last to be adopted at shelters, and Pasadena Humane is no exception. Determined to change this, the shelter has embraced creative fostering opportunities to boost their visibility and give the big dogs the best chance at finding loving homes.

When seven-year-old Shepherd mix Mr. Wilson arrived at the shelter, he was severely underweight, with visible ribs and raw, damaged ears from fly strike. He also had a painful sore on his nose. Because of you, Mr. Wilson received the care he needed — medication, nourishing food, and time to heal. He gained nearly 20 pounds and began to thrive. Despite his soulful eyes and gentle nature, Mr. Wilson was repeatedly overlooked by prospective adopters.

But your generosity gave him a fighting chance. Our foster volunteers took Mr. Wilson on field trips every week, where we learned more about his sweet and gentle personality. After months in our care, Mr. Wilson's perseverance paid off — he found a new beginning.



Credit: Lindsay Long Equine Photography

BABY SQUIRRELS SAVED

When a 4.4 magnitude earthquake struck Los Angeles, the tremors caused two baby squirrels to be thrown from their nest. A good Samaritan spotted the squirrels and immediately contacted our Wildlife Helpline. We walked them through the steps to reunite the babies with their mom, including creating a makeshift nest and playing squirrel calls, but, sadly, she never returned.

Thanks to heroes like you, the orphaned squirrels received the best care in our Sandra J. Goodspeed Wildlife Center, being bottle-fed multiple times a day. As they got older, they graduated to our new outdoor enclosure where they practiced finding shelter and foraging for food. Finally, the big day came when the two squirrels were ready to be released. Because of your generosity, we are able to help orphaned and injured wildlife return to their wild homes.



peaceful coexistence with wildlife

Pasadena Humane is one of only two shelters in Southern California permitted to rehabilitate wildlife. In 2024, we completed construction on a new outdoor modular transitional habitat that is being used by many different wild species. Juvenile squirrels can climb in one area while fledgling birds test their wings in another, all learning behaviors that will help them survive once they are released back to the wild.

HELPLINE
CALLS/TEXTS:

5,486



WILD ABOUT WILDLIFE

Pasadena Humane hosted its second annual Wildlife Day on Sunday, October 6, drawing families and nature lovers to the shelter for an afternoon of education and fun. The free, family-friendly event featured wildlife-themed vendors, interactive crafts for kids, ambassador animal meet-and-greets, giveaways, and expert talks.

Pasadena Humane's wildlife team was on hand to answer questions and share tips on coexisting with native species. The event highlighted the region's biodiversity and encouraged respectful, informed coexistence with wild animals. Attendees also enjoyed presentations from local organizations, including the Arroyos & Foothills Conservancy, Pasadena Audubon, and the Cougar Conservancy.

RESCUED PUPPIES GET FRESH START

Sweet Roscoe was only a few weeks old when he was rescued from the home of an overwhelmed caregiver in Glendale, along with his six brothers and sisters. The puppies were in a home with many other animals, and their caregiver could no longer provide them with the resources they needed to thrive.

Our Animal Control Officers responded quickly, safely bringing Roscoe and the others to Pasadena Humane. **It is thanks to your support that we are able to help rescue animals from situations like this one.**

Once they arrived, our veterinary team examined Roscoe and his siblings for injuries and illnesses. We provided each puppy with lifesaving food, safe shelter, vaccinations and necessary medical care. With your help, Roscoe and his siblings got the lifesaving care that they needed, and these sweet puppies will only know love from now on.



SERVICE
CALLS:
12,367

first responders for animals

Trained to handle a wide range of animal emergencies, our Animal Control Officers are a critical link between the shelter and the communities we serve. They rescue animals from unsafe conditions, reunite lost pets with their families, and work alongside emergency responders like firefighters and police. Every day they protect animals and promote public safety in Altadena, Arcadia, Bradbury, Glendale, La Cañada, La Crescenta-Montrose, Monrovia, Pasadena, San Marino, Sierra Madre and South Pasadena.

SPARKY RISES FROM THE ASHES

When Sparky was found alone in the backyard of a burned-down home, he had no one — until you stepped in. Thanks to a call from the Los Angeles County Fire Department, an Animal Control Officer rushed to the scene and brought Sparky safely to Pasadena Humane.

Though he thankfully escaped the fire, Sparky suffered from an old leg injury and several bruises. Despite his past, his tail wagged and his spirit was bright.

Because of your generosity, Sparky received the veterinary care, shelter, and love he needed to heal. He quickly became a staff favorite — enjoying walks, snuggles, and even a fire station reunion.

Today, Sparky is thriving in a forever home. Thank you for giving this resilient pup the second chance he deserved.



KEEPING PETS & PEOPLE TOGETHER

Many families face the heartbreaking choice of feeding themselves or their beloved pets. As the cost of living continues to rise, we hear of more and more pet owners considering surrendering their animals to shelters.

That was the case for Manny, an armed forces veteran whose wife faced serious medical issues. After being evicted and overwhelmed by bills, Manny could no longer afford food for his senior dogs, Romeo and Lady Pearl — his loyal companions for years.

Manny turned to Pasadena Humane and discovered the Pet Food Pantry, part of the donor-supported Helping Paws program. He received free pet food, which allowed him to keep his dogs during a very difficult time.

Helping Paws offers free pet food, basic supplies, veterinary services, and more to local residents. In 2024 alone, over 5,500 pets received assistance from our Helping Paws program. Thank you for supporting our efforts to keep pets with the people who love them.



supporting the community

We believe pets belong with the families who love them. That's why we offer free and low-cost services designed to keep pets out of the shelter and in their homes. Through our Pet Food Pantry, wellness clinics, and community resources, we provide essential support when it's needed most. In 2024 alone, our SNiP Clinic completed 3,637 subsidized spay/neuter surgeries for owned pets and community cats — helping prevent unwanted litters and strengthening the bond between people and their pets across our region.

PET MEALS
SERVED:

270,720



HEALTHY & SAFE PETS

In October, we took our pet care services on the road for a vaccine clinic hosted by the Pasadena Buddhist Temple. In just one day, we provided vaccines for 75 pets! In addition, many pet owners also received pet food, supplies, microchips, and dog licenses.

Every week at Pasadena Humane, we offer low-cost pet vaccines and microchips to residents of our service areas. In 2024, we provided 4,676 free and low-cost vaccines and microchips to pets in our community.

Our mobile vaccine clinics are a big step toward making crucial veterinary care more accessible. **Your thoughtful support makes it possible to keep the animals in our community healthy.**

INSPIRING THE NEXT GENERATION

Humane education has been part of our mission since 1903. In 2024, we reached over 1,000 kids and teens through engaging, hands-on programs like camps, clubs, birthday parties, and more. These experiences teach compassion, empathy, and responsible pet care — planting seeds for a kinder future. We're proud to inspire the next generation of animal advocates through fun, educational opportunities that make a lasting impact.



STARTING OFF ON THE RIGHT PAW

Our training programs help pets and their people build strong, lifelong bonds. In 2024, we offered private lessons and group classes for dogs of all ages, from basic manners to advanced behavior skills. Led by certified trainers, our sessions are fun, effective, and designed to meet each dog's needs. This commitment to excellence earned us the title of San Gabriel Valley's Best Pet Trainer — a recognition we're proud to share with our community.

CONNECTING WITH OUR COMMUNITY

At Pasadena Humane, community engagement is a cornerstone of our mission. In 2024, we hosted more than 50 events for animal lovers of all ages at the shelter. Highlights included a Kitten Shower with Kitten Lady, a Training Open House, and festive seasonal workshops. We also expanded our wildlife offerings with naturalist-led walks at Hahamongna Park and Mountain View Cemetery, plus an inclusive wildlife meditation at Arlington Garden — deepening connections between people, animals, and the natural world.

20%
BORN
INDOORS



VOLUNTEERING TO MAKE A DIFFERENCE

Volunteers are the heart of Pasadena Humane. In 2024, more than 2,500 dedicated individuals contributed over 150,000 hours — the equivalent of 78 full-time staff members. From walking dogs and cuddling cats to assisting with adoptions and events, volunteers support nearly every aspect of our mission. With 51 unique volunteer opportunities, there's a meaningful way for everyone to make an impact. Their time, passion, and commitment save lives every day.

A LOOK AHEAD: ROSE PARADE JANUARY 2025

For the second consecutive year, Pasadena Humane and Hill's Pet Nutrition teamed up to promote pet adoption with our "Welcome Home" float at the 2025 Rose Parade® presented by Honda. The float celebrated the joy and companionship pets bring to our lives while highlighting the lifesaving power of adoption. Every dog and cat featured was adopted from Pasadena Humane, including Drake featured on page 7, thanks in part to Hill's Food, Shelter & Love program. Thank you for supporting second chances!





A LOOK AHEAD:

EATON FIRE JANUARY 2025

When the Eaton Fire broke out, Pasadena Humane sprang into action to protect animals in danger. We led animal search and rescue efforts, joined by fire-trained teams from across the country. Thanks to your support, we sheltered over 1,500 animals impacted by the Eaton Fire — providing emergency housing, food, and veterinary care. Your generosity made this lifesaving response possible. Thank you for being there when animals needed help the most.

2024

FINANCIALS



INCOME

● Program Fees & Contracts	\$6,233,868	35%
● Fundraising	\$9,736,589	56%
● Investment Income	\$1,570,225	9%
● TOTAL	\$17,540,682	100%

EXPENSES

● Programs & Services	\$16,087,826	82%
● Administration	\$1,617,035	8%
● Fundraising	\$1,953,277	10%
● TOTAL	\$19,658,138	100%

NET RESULT \$-2,117,456

*Derived from internal financial statements that have not yet been audited
Does not include unrealized gains on investment portfolio*

2024

SERVICE STATS

In 2024,
we placed
100%
of healthy &
safe animals.

COMPANION ANIMAL

ANIMALS SHELTERED:

5,671

ADOPTIONS & TRANSFER:

4,133

RETURN TO OWNER (ARC):

583

RETURN TO FIELD:

429

LIVE RELEASE RATE: 87.7%
(DOGS, CATS & CRITTERS)

*The Live Release Rate was calculated using the
Asilomar Lite formula of (Live Outcomes) divided by
(All Outcomes minus Owner Requested Euthanasia).*

FOSTER

ANIMALS FOSTERED:

1,996

FOSTER SLEEPOVERS:

119

FOSTER FIELD TRIPS:

686





WILDLIFE

INTAKE:

2,016

OUTCOMES:

RELEASED:

281

TRANSFERRED:

215

NON-LIVE OUTCOME:

1,520

WILDLIFE HELPLINE
CALLS & TEXTS:

5,486

**Pasadena Humane primarily admits wild animals that are sick or injured. We actively seek a live outcome for any animal that can be rehabilitated and released back to its habitat. Sadly, others die in our care or are humanely euthanized to prevent further suffering.*

SHELTER MEDICINE

ANIMALS CARED FOR:

5,671

SHELTER ANIMALS
SPAY/NEUTER :

3,314

ANIMALS TREATED
FOR PARVOVIRUS &
PANLEUKOPENIA:

110

ANIMALS TREATED
FOR RINGWORM:

82



FIELD SERVICES

SERVICE CALLS:

INVESTIGATIONS

(CRUELTY, NEGLECT, ABANDONED
ANIMALS, MUNICIPAL CODE VIOLATIONS):

2,439

STRAY PET & RESCUE:

1,929

PET OWNER, GENERAL PUBLIC
& GOVERNMENT AGENCY
ASSISTANCE & PATROLS:

2,602

WILD ANIMALS:

1,595

DEAD ANIMAL PICK-UP:

3,802

TOTAL:

12,367

PETS REUNITED WITH
OWNERS IN THE FIELD:

505



SUPPORT & PREVENTION

ANIMAL RESOURCE CENTER

CALL CENTER CALLS
(INBOUND/OUTBOUND):

39,715

AVERAGE # OF
CALLS PER DAY:

109

WALK-INS & APPOINTMENTS:

8,598

LICENSING

LICENSES ISSUED:

15,034



PET FOOD PANTRY

PETS SERVED:

4,152

MEALS SERVED:

270,720

POUNDS OF PET FOOD
DISTRIBUTED:

81,168

HELPING PAWS

PETS HELPED:

1,474

PEOPLE HELPED:

1,125

SERVICES PROVIDED:

7,763

COMMUNITY HEALTH & WELLNESS

PET SPAY/NEUTER:

1,895

COMMUNITY CAT SPAY/NEUTER:

1,742

PET VACCINES ADMINISTERED:

3,067

PET MICROCHIPS IMPLANTED:

1,609



HUMANE EDUCATION

IN-PERSON PROGRAMS:

74

KIDS REGISTERED:

1,055

VOLUNTEERS

ACTIVE VOLUNTEERS:

2,667

VOLUNTEER HOURS SERVED:

152,430

= 78 FULL-TIME

STAFF MEMBERS

COMMUNITY PROGRAMS

OUTREACH EVENTS:

50

MOBILE ADOPTION EVENTS:

66

TRAINING CLASSES:

69

PETS TRAINED:

550



PASADENA HUMANE **2024** DONOR LIST

thank you

to the generous donors who
supported Pasadena Humane
in 2024!



HEROES CIRCLE DONORS

SUPERHEROES

(\$50,000+)

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(\$5,000 – \$9,999)

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FRIENDS

(\$1,200–\$2,499)

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ON THE FRONT COVER BEAR'S LUCKY BREAK

At just six weeks old, Bear was rescued from a crowded RV where he lived with nine other dogs. The dogs were stressed and confused, but thankfully, help arrived in time. Carefully loaded into crates, they were transported to Pasadena Humane, where our veterinary team gave each one a full health check. Fortunately, Bear and his companions were in good condition. With nourishing food, gentle care, and a safe place to rest, they began their journey toward a brighter future. Bear is now thriving in a new loving home.

ON THE BACK COVER CHLOE'S SECOND CHANCE

Little Chloe was just a few weeks old when she arrived at Pasadena Humane with a traumatic injury — her front leg was mostly missing, likely due to an animal attack. She was scared, alone, and in terrible pain. Thanks to you, our team rushed her into emergency surgery. Although her leg couldn't be saved, our veterinarians closed the wound to prevent infection. Chloe's resilient spirit never faded, and she quickly adapted to life as a tripod. She has since been adopted by a loving family, where she's thriving — safe, happy, and finally home.

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in loving homes.

Communities respectfully
co-exist with wildlife.



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