2019 ANNUAL IMPACT REPORT





MISSION

To lead the way toward a compassionate and caring community for all animals.

VISION

Companion animals reside in loving homes.

Communities respectfully co-exist with wildlife.

FOSTER KITTENS, ADOPTED 2020

DEAR SUPPORTERS,

To many of us, 2019 seems like a lifetime ago. Indeed, it was part of a different era... an era in which we were free to travel, not afraid to shake hands, and more confident in our health and well-being.

For me, 2019 started with travelling cross-country from Virginia to Pasadena to meet with members of the Pasadena Humane Board of Directors and staff. Fortunately, as a result of those meetings, I was offered the opportunity of a lifetime... the honor of serving as President & CEO of this remarkable organization.

My love for Pasadena Humane has continued to grow ever since June 2019, when another cross-country trip brought me and my family here to stay. It's hard for me to remember a time when I was not a part of this organization. I feel like I have found the place where I was meant to be.

What I have seen recently from our team in response to the COVID-19 crisis has inspired in me a deep admiration of and appreciation for the heroes of Pasadena Humane... the staff who rescue animals and provide life-saving care, the foster volunteers, the donors... in fact, each and every one of you who is a part of this organization.

Someone once said, "An optimist sees the opportunity in every difficulty." We are a community of optimists! We are seizing upon this opportunity to envision an even better way of protecting animals and helping the people who love them.

An annual report is an opportunity to look back on our accomplishments in the previous year and to express our deep appreciation to all who helped to make those accomplishments possible. It was a wonderful year, and I hope you will enjoy reading about the lives you saved.

We are confident in our future and determined to make 2020 even better. In executing our new three-year strategic plan, Pasadena Humane will continue to grow and evolve to meet the needs of this community during good times and bad, just as we have done for over a century.

I am so thankful to be a part of this organization's history and to join all of you in working together to lead the way toward a more compassionate and caring community for all animals.

Thank you for your support!

With heartfelt gratitude,

: Ollant

Dia DuVernet President & CEO Pasadena Humane



4,962 ADOPTIONS IN 2019

CHARLIE, ADOPTED 2019

ADOPTIONS

Matching homeless pets with new families is at the core of what we do. In 2019, we found homes for 1,730 dogs, 2,857 cats, and 375 other critters. The majority of adoptable animals come to us from our 11 animal control service areas as strays, owner surrenders or abandoned. We also partner with shelters throughout Southern and Central California to bring at-risk pets to our shelter for adoption. In 2019, we transfered in 715 dogs, cats and critters.





UNSTOPPABLE SPIRIT

Harriet was found wandering the streets, covered in fleas and dragging her back legs behind her. Our medical team determined that she was permanently paralyzed. Still, Harriet had a joyful spirit, greeting new people as fast as her little front legs would carry her. We were determined to give her the best quality of life possible, and thanks to our wonderful donors, we were able to purchase a wheelchair for her. Finally, Harriet could run — and she ran right into the arms of her adopter, Janice. Even though Harriet's story had a sad beginning, there's nothing but happiness ahead.

1,166 KITTENS FOSTERED IN 2019

FOSTER KITTENS, ADOPTED 2020

FOSTER

In 2019, 480 foster families fostered 1,441 pets. Our foster program expanded its kitten program to easily allow any person who found kittens to foster them with the full support of the foster team. Because community members like you stepped up to foster kittens, we saved 100% of healthy kittens. We also launched three new foster programs for adult animals in 2019: Foster Field Trip, Foster Sleepover and Foster to Adopt.





SURVIVING CRUELTY

Bluebell and her brother were just days old when they were thrown out the window of a truck right in front of our shelter. The poor kittens suffered numerous scrapes and cuts. Fortunately, a good Samaritan alerted us to the kittens, and even offered to take them home and bottle feed them. Once weaned, the kittens returned to our nursery. Bluebell eventually lost her tail as a result of her injuries, and her stub is the only reminder of her rough start to life. She now knows nothing but love with her new family.

36,673 ANIMAL CONTROL CALLS IN 2019

BABY PIG, ADOPTED 2020

ANIMAL CONTROL

Animal control officers are our first responders in the field. They are always ready to help an animal in need, whether it be a stray dog running down a busy street, an orphaned kitten seeking warmth in a car engine, or a report of animal cruelty or neglect. In 2019, our officers were deployed in service to our 11 animal control contract areas: Altadena, Arcadia, Bradbury, Glendale, La Cañada, La Crescenta-Montrose, Monrovia, Pasadena, San Marino, Sierra Madre, and South Pasadena.





SAVED FROM THE STREETS

Arriving on the scene at a Pasadena drug store, our animal control officer found two tiny kittens struggling to survive. The orange tabby siblings, Coraline and Wybee, were underweight, dehydrated, and suffering from severe eye infections. The officer knew the kittens needed to get back to the shelter for urgent medical care. An emergency veterinary exam revealed the kitten's eyes were beyond repair and needed to be removed. The veterinary team was able to save one of Coraline's precious eyes and, as the pair recovered, it became clear that Coraline was becoming her brother's "seeing eye kitten." Soon the kittens were adopted into a loving home to begin a new chapter of their lives together.

5,825 SPAY/NEUTERS IN 2019

192 TABLE FULLARS

RU, ADOPTED 2018

MEDICAL

Our veterinary health team oversees the wellbeing of all animals who enter the shelter, ensuring they receive timely and compassionate care. In 2019, we created programs to treat ringworm and parvo, as well as established an Intensive Care Unit, in our new shelter medicine division. Our veterinary health team expanded from two to six veterinarians, each uniquely qualified to handle different areas of shelter veterinary health, including emergency, internal, shelter, and wildlife medicine, as well as high volume spay/neuter and general surgery.





BEATING THE ODDS

When Sunny arrived at Pasadena Humane it was immediately apparent she was very sick. She was lethargic and quickly fading. Our medical team recognized these all too common symptoms and confirmed that Sunny was suffering from parvo, a deadly virus that mainly affects unvaccinated puppies. Sunny was quickly transferred to our new Intensive Care Unit (ICU), where she received continuous supportive care. After a few weeks of treatment, she successfully overcame the life-threatening virus. We are happy to report that Sunny was soon adopted by a loving family and is now living her best life.

2,186 WILD ANIMALS BROUGHT TO PASADENA HUMANE IN 2019



BABY SQUIRRELS, BROUGHT TO PASADENA HUMANE IN 2020

WILDLIFE

Our Wildlife program serves a dual purpose — to provide care for injured, orphaned and ill wild animals and to educate the community to peacefully coexist with our wild neighbors. To better serve the wild animals that come through our doors, we expanded our team to include one wildlife veterinarian and 4 full time wildlife staff members. The wildlife team led a series of sold-out Coyote Safety workshops and launched a text-based wildlife helpline to respond to wildlife inquiries in real time.





WORKING TOGETHER TO SAVE LIVES

In the height of wildlife season, our team noticed a strange new trend. The majority of baby squirrels arriving at the shelter were getting very sick with no obvious explanation. Our wildlife rehabilitation team worked tirelessly to both care for the squirrels and get to the bottom of this medical mystery, utilizing relationships with national exotic and wildlife veterinary experts across the country. Dozens of phone calls, discussions and tests later, we finally had an answer. Our baby squirrels were diagnosed with a parasite that had never been seen in fox squirrels on the west coast! With a diagnosis in hand, we tailored our treatment to help the squirrels recover.



95,760 PET PANTRY MEALS SERVED IN 2019

WINSTON, ADOPTED 2018

HELPING PAWS

The Helping Paws program provides free and low-cost essential services to pet owners in need of extra support. In 2019, Helping Paws provided 1,020 pets with vaccines, microchips, spay/neuter, critical food and care supplies, temporary boarding and other services. Throughout the year, our food bank grew to support 299 families and 593 pets.



FRIDA, ADOPTED 2020



KEEPING PETS WITH THEIR PEOPLE

Many owners have to make the heartbreaking decision to surrender their animals to a shelter simply because they can't afford to care for them anymore. Fred and his partner, Rose, were both unemployed and finding it difficult to afford the essentials for their cat, Napoleon, and dog, Coco. Through our Helping Paws program, Napoleon and Coco were able to receive their vaccines, and Coco got her spay surgery at no cost. Fred and Rose have also received pet food at our monthly Food Bank. Our Helping Paws program helped Fred and Rose keep their beloved pets and we could not be happier for the entire family. Volunteers are critical to every aspect of our organization. Our dedicated team of volunteers gave 61,032 hours of their time in 2019. Volunteers were welcomed into new programs like ICU Cuddlers, ringworm treatment, Foster Field Trip and Foster Sleepover. Each volunteer orientation welcomed an average of 120 new volunteers to the program and we increased new volunteer onboarding by 17% over the previous year.

1,716 VOLUNTEERS IN 2019



BOOMERANG, ADOPTED 2019

SHELTER SHOP & DOG BOARDING

The Shelter Shop has provided pet supplies to our community for decades. We carry a variety of high quality food, treats, toys and essentials like flea preventatives and ID tags. In 2019, our store generated \$184,105 in profit for the shelter animals and logged more than 14,000 transactions. Plus, 1,391 dogs were booked to board into our boarding kennels.

BEHAVIOR & TRAINING

Our behavior team oversees training and enrichment for both our community's pets and shelter animals. In 2019, we added a clicker training workshop and a reactive rovers support group. For our shelter pets, we increased the number of dog playgroups, an essential tool for reducing anxiety during a dog's shelter stay, and started cat training with the help of Jackson Galaxy's Cat Pawsitive program.





COMMUNITY OUTREACH

Being an integral part of our community is part of the fabric of our organization. In 2019, we did 94 Wiggle Waggle Wagon events, 61 campus tours, and our pet-assisted therapy teams made 395 visits to libraries and residential facilities. New events for 2019 included a workshop with advocate and social media influencer Kitten Lady, an evening of Cat Man Bingo, and a live recording of The Purrcast podcast.

HUMANE EDUCATION

Fostering compassion and care in young animal lovers is central to our mission. In 2019, we welcomed 2,967 Kids for Animals, children and teens under the age of 18 who engaged with us through kids programming, tours, volunteering and service projects. Our Howlin' Halloween family event had over 200 guests, and we launched Scout Sunday, a new educational program for scouts ages 5-11.



2019 SHELTER STATS

Thank you to our community for your support. With your help we were able to expand our impact in 2019.

COMPANION ANIMALS

Pasadena Humane accepts all animals regardless of age, breed, behavior, or medical condition, including animals turned into the shelter for euthanasia by their owners. Animals who are irremediably suffering or pose a significant behavior risk to the community are humanely euthanized.

SHELTER ADMISSIONS

11 ANIMAL CONTROL SERVICE AREAS

- 3,231 Dogs
- 3,843 Cats
- 655 Critters (rabbits, reptiles, and other small pets)

7,729 TOTAL

TRANSFER IN

- 428 Dogs
- 255 Cats
- 32 Critters
- **715 TOTAL**
- 8,444 TOTAL COMPANION ANIMAL ADMISSIONS



In 2019, we placed 100% of healthy and safe animals.

OUTCOMES

ADOPTIONS

- 1,730 Dogs
- 2,857 Cats 375 Critters
- 4.962 TOTAL
 - ,962 IUTAL

RETURN TO OWNER

- 1,231 Dogs
 - 132 Cats
 - 16 Critters
- 1,379 TOTAL

TRANSFER OUT

- 107 Dogs
- 268 Cats
- 155 Critters
- **530 TOTAL**

6,871 TOTAL ANIMALS RE-HOMED

OTHER OUTCOMES

- 427 Shelter Euthanasia
- 227 Died or lost in shelter
- 669 Owner Requested Euthanasia
- 1,323 TOTAL

91.3% LIVE RELEASE RATE (Dogs, Cats & Critters)

The LRR was calculated using the Asilomar Lite formula of (Live Outcomes) divided by (All Outcomes minus Owner Requested Euthanasia).

WILDLIFE



INTAKE 2,186 wild animals

Including bobcats, owls, rabbits, falcons, herons, hummingbirds, and hawks, to name a few.

OUTCOMES

- **308 RETURN TO FIELD**
- 442 TRANSFER OUT
- 465 DIED IN SHELTER CARE
- 950 EUTHANASIA

Pasadena Humane primarily admits wild animals that are sick or injured. We actively seek a live outcome for any animals that can be rehabilitated and released back to their habitat. Sadly, for others, euthanasia represents a humane end to suffering.

10,630 TOTAL SHELTER ADMISSIONS (Domestic & wild)

HUMANE EDUCATION

2.967 Kids Educated

BEHAVIOR & TRAINING

- 124 Classes Offered
- 947 Dogs Enrolled
- 882 Behavior Helpline Calls & Emails



VOLUNTEER

1.716 Active Volunteers 61,032 Volunteer Hours

HELPING PAWS

1.020 TOTAL ANIMALS HELPED

PETS RECEIVING FEE-WAIVED OR REDUCED:

- 653 Vaccines
- 147 Microchip
- 135 Spav/Neuter
- 77 Impound Animals
- **56** Temporary Boarding
- **173** Other Wellness Services
- 95.760 Meals Served in Food Bank



20,348 LICENSES ISSUED

outreach

- 205 Pet-Assisted Therapy Visits
- **190** Barks and Books Visits

94 WAGGIN' EVENTS

- 248 Pets out on Waggin'
- 81 Pets Adopted Straight from Waggin'

11 MOBILE WELLNESS CLINICS

- 532 Pets Served At Mobile Wellness Clinics
- 1.036 Vaccines Given
 - 71 Microchips
 - 163 Pets Licensed

FOSTER

- 1.166 Kittens
 - 13 Momma Cats
 - 29 Puppies
 - 3 Momma Dogs



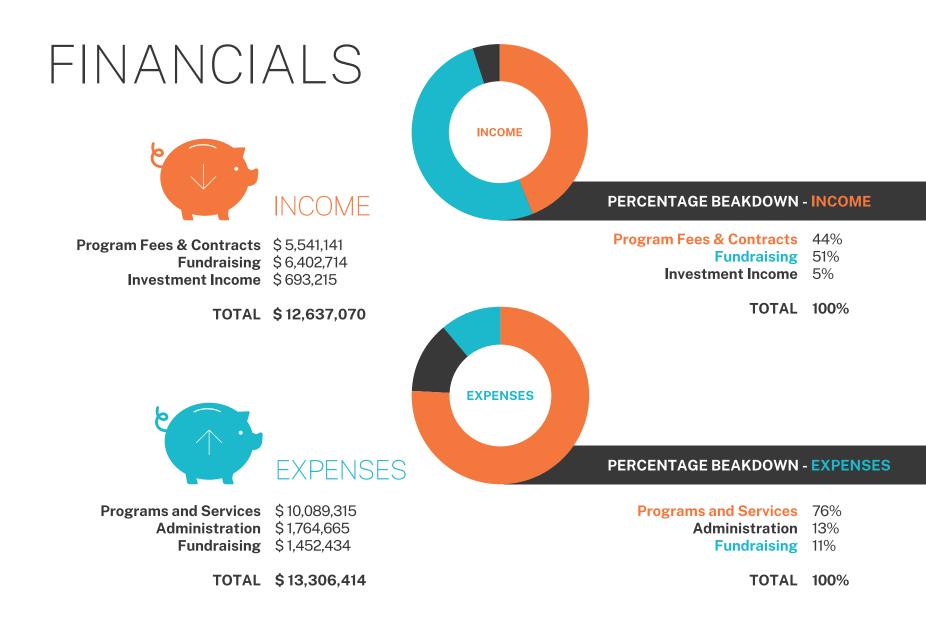
- 36 Dogs on Foster Sleepovers
- 194 Dogs on Foster Field Trips
- 480 Foster Volunteers



5.825 TOTAL SPAY/NEUTERS

6.185 ANIMALS SERVED AT WELLNESS CLINICS





pasadena humane 2019 DONOR LIST

Thank you to the generous donors who supported us in 2019.



HEROES CIRCLE GIFTS

SUPERHEROES (\$50,000+)

San Marino Motor Classic Valerie and Aaron Weiss



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Our 1903 Society honors those who have demonstrated unwavering support that will last beyond a lifetime by including us in their wills, life insurance, IRAs, trusts or other estate plans. These legacy gifts will help to ensure that we will be able to care for animals most in need well into the future. If you have already made plans for a future gift, please let us know so that we may thank you! If you would like information on how to become part of the 1903 Society, please call **626.792.7151** ext. **123** or email **development@pasadenahumane.org**.

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> STACH, ADOPTED 2019

In preparing this report, every effort has been made to ensure its accuracy. Please notify our Philanthropy Department of omissions or corrections at **626.792.7151** ext. **123** and accept our sincerest apologies. Thank you.

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Huge thanks to Sorrell Scrutton for the original studio photography that fills this report.

Story photos provided by shelter staff and volunteers.





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